



Red Lion Hotel at the Park • Spokane, Washington

**7th NW Regional
Critical Access Hospital Conference**

“Looking Forward:
Challenges in Quality, Safety, and Facilities”

March 18, 2009

**22nd NW Regional
Rural Health Conference**

“Planting the Seeds:
Transforming Rural Health Through
Local Programs and Strategies”

March 19-20, 2009



FEATURING
INTERNATIONALLY
RENOWNED

**DR. CARL
HAMMERSCHLAG**

Register Online at www.ahec.spokane.wsu.edu

7TH NW REGIONAL CRITICAL ACCESS HOSPITAL CONFERENCE

Come learn, share, plan, and maximize the opportunities offered through the Critical Access Hospital designation from 8 a.m. to 5 p.m. on March 18, 2009. Plan to stay and network at the joint conference reception from 5 to 6:30 p.m. co-hosted with the NW Regional Rural Health Conference, which follows this event in the same location.

OBJECTIVES:

- Deliver useful information and tools that attendees can apply to their scope of work.
- Provide presentations from high level federal program leaders and Northwest fiscal intermediary staff, thus offering an opportunity to prepare your organization for upcoming changes.
- Highlight board development, health information, quality improvement, and staffing "best practices" from CAH peers.

PLANNING COMMITTEE:

Produced and sponsored by the state offices of rural health for Alaska, Idaho, Montana, Oregon, and Washington.

Mike Lee, Chair, Community Health Systems Office/Rural Health, WA State Department of Health

Kaarin Appel, Area Health Education Center of E. WA, WSU Extension

Kassie Clarke, Oregon Health & Science University, Office of Rural Health

George Ives, Health Planning and Systems Development, Alaska Department of Health & Social Services

Mary Sheridan, Idaho State Office of Rural Health

PLENARY SPEAKERS:

"Federal Landscape for CAHs"

Tom Morris, Associate Administrator, Rural Health Policy Health Resources and Services Administration

Tom Morris will bring a very timely (and energetic) update on how major changes to the legislative and executive branches of our federal government are likely to impact the Health Resources and Services Administration, Critical Access Program, and Flex Grants. He is a well received presenter at this conference.

"Rollout of Medicare's RAC Program"

Don May, Vice President for Policy, American Hospital Association

Don May has been the point person for the American Hospital Association on Medicare's Recovery Audit Contractor (RAC) program. The program has generated significant financial impacts for some hospitals and has raised the Corporate Compliance bar for all hospital boards and administrators. Come hear the latest analysis from AHA and recommendations on how to best prepare.

"Medical Home Panel"

Bill Dowling, MD, Professor & Chair, School of Public Health and Community Medicine, University of Washington

John Saultz, MD, Professor & Chair, Family Medicine, Oregon Health Sciences University; Practice at Family Medicine, South Waterfront Center for Health & Healing

Rural primary care is under siege. The ability of communities to attract and retain a sufficient supply of providers in the near future is in serious question. Key leaders and visionaries are suggesting that development and support for the "Medical Home" concept is the best answer to this dilemma. Come hear Professor Dowling present the model from the perspective of a health care economist and long term student of the delivery system, and Doctor Saultz present the case from the perspective of the family practice physician community.

7th NW Regional Critical Access Hospital Conference March 18, 2009 Conference Schedule

7:30 AM	Registration and Breakfast		
8:30 AM	WELCOME		
8:45 AM	OPENING PLENARY - Federal Landscape for CAHs Tom Morris, Rural Health Policy, Health Resources and Services Administration		
10:00 AM	EXHIBITS & REFRESHMENT BREAK		
10:30 AM	SESSION A1 Do's and Don'ts for CAHs and Major Hospital Projects	SESSION A2 The Epidemiology of Antimicrobial Resistance: Implications for US Hospitals	SESSION A3 CMS Update
11:30 AM	LUNCH PLENARY - Rollout of Medicare's RAC Program Don May, American Hospital Association		
1:00 PM	SESSION B1 Cost-Based Reimbursements	SESSION B2 Patient Safety & Quality of Care in Surgical Areas	SESSION B3 Community Health Services Development: Engaging Communities in their Local Healthcare System
2:00 PM	EXHIBITS & REFRESHMENT BREAK		
2:30 PM	SESSION C1 Lost Charges Found!	SESSION C2 Cardiac Level 1 Update: Performance Improvement Program for the Rural Heart Attack Patient	SESSION C3 Lean Management Tools Update
3:30 PM	EXHIBITS & BREAK		
3:45 PM	CLOSING PLENARY - Medical Home Panel Bill Dowling, PhD, University of Washington & John Saultz, MD, Oregon Health Sciences University		
5:00 -6:30 PM	Joint Reception with the Rural Health Conference		

22ND NW REGIONAL RURAL HEALTH CONFERENCE

WHO SHOULD ATTEND:

The conference is designed to be of interest to a wide range of rural health advocates including providers, community leaders, administrators, board members, commissioners, policy makers, public health professionals, and others.

OBJECTIVES:

- Provide information on the effects of various system changes from state, regional and national perspectives.
- Equip workshop participants with the tools to decide on the best course of action for their situation.
- Disseminate information and strategies on rural health policy, research, management and practice issues.
- Provide a forum for discussion and idea exchange on rural health issues.

PLANNING COMMITTEE:

Peter House, Conference Chair, WWAMI AHEC Program Office, University of WA School of Medicine

Lourdes E. Alvarado-Ramos (Alfie), WA State Department of Veterans Affairs

Joseli A. Alves-Dunkerson, DDS, WA Department of Health, MCH Oral Health Program

Kaarin Appel, AHEC of E. WA, WSU Extension

Chris Blodgett, PhD, AHEC of E. WA, WSU Extension

John Hanson, Community Health Systems Office/Rural Health, WA State Dept. of Health

Jo Johnson, Oregon Office of Rural Health

Kristin Juliar, Montana State Office of Rural Health/AHEC

Mike Lee, Community Health Systems Office/Rural Health, WA State Dept. of Health

Carrie McLachlan, Island County Health Department, WA

Nancy Nash-Mendez, Mid-Valley Hospital, WA

Jodi Palmer, Western Washington AHEC

Sue Rhodes, Idaho AHEC

Bettie Rundlett, AHEC of E. WA, WSU Extension

Camille Scott, Forks Community Hospital, WA

Kris Sparks, Community Health Systems Office/Rural Health, WA State Dept. of Health

Lorna Stone, Washington Health Foundation

Sharon Wilson, Qualis Health, ID

Mary Jo Ybarra-Vega, Quincy Community Health Center, WA

PLENARY SPEAKERS:

“The Quest for Vision”

Carl Hammerschlag, MD, CPAE,

Dr. Carl Hammerschlag is an expert in rapidly changing cultures who understands the importance of sustaining connections and building community. His unique insights and visionary skills help people and organizations thrive. He challenges you to look at the familiar in new ways.



Dr. H is a Yale-trained psychiatrist, speaker, internationally recognized author, grandfather, fly fisherman and healer. He holds the highest award in professional speaking, the CPAE Speaker's Hall of Fame Award, and is a 1998 recipient of the National Caring Award, selected by the Caring Institute of Washington D.C. from more than a quarter million nominations as "one of the 10 most caring adults in America." He is a bridge builder, pathfinder and visionary who inspires people to reawaken their spirit and celebrate their choices, changes and connections.

Northwest Health Leaders Panel:

Alaska: Beth Landon, President National Rural Health Association; Director Alaska Center for Rural Health-AHEC

Idaho: Ted Epperly, MD, President American Academy of Family Physicians; Family Medicine Residency of Idaho

Montana: Kristin Juliar, Director Montana AHEC & Office of Rural Health

Oregon: Paul McGinnis, Community Health, Quality and Practice Development Director at OR Rural Practice-based Research Network

Washington: Mary Looker, CEO, WA Association of Community & Migrant Health Centers

WA Rural Health Association Awards Luncheon:

Emcee: **Mary Selecky**, Secretary of Health, Washington State Department of Health

“Recruitment in the 21st Century:

It Doesn't Matter What We Call this Session Because Y'all Have to Eat Lunch Anyway”

Scott Ekblad, Director, Oregon Office of Rural Health,

Ekblad will discuss how to ready your community for recruitment and retention of health care providers.

The planning committee is committed to assuring that the conference reflects the growing ethnic, racial and cultural diversity of the Northwest. Every effort will be made to value diversity and similarities among all people; understand and respond to racial/ethnic and cultural differences; engage in cultural assessment at the individual and organizational levels; make adaptations to the delivery of services and supports; and institutionalize racial/ethnic and cultural knowledge.

CONFERENCE PRESENTED BY:

Washington Rural Health Association and the Washington Statewide Office of Rural Health along with Area Health Education Center of E. WA, Washington State University Extension; Community Health Systems Office/Rural Health, WA State Department of Health; University of Washington School of Medicine; Washington State University; and Western Washington Area Health Education Center

NW REGIONAL CRITICAL ACCESS HOSPITAL CONFERENCE SPEAKER LIST

Lisa Barber, CCRN, CEN C2 Emergency and Trauma Services Manager, Mt Carmel Hospital	Don May Lunch Plenary Vice President for Policy, American Hospital Association
Natalie Claiborne, MPH B3 Project Director, Montana Office of Rural Health and AHEC, Montana State University	Tom Morris Opening Plenary Associate Administrator, Health Resources and Services Administration
Gwen Cox B2 Director of Quality and Risk Management, Samaritan Healthcare	Ed Phippen C3 Program Director, Health Workforce Institute
Bill Dowling, PhD, MA, MBA Closing Plenary Professor and Chair, Department of Health Services, University of Washington	Reed Reyman B3 Administrator, Prairie Community Health Center
Amy Edwards Webb B3 Administrator, Granite County Medical Center	John Saultz Closing Plenary Professor and Chairman of the Department of Family Medicine Oregon Health Sciences University
Day Egusquiza C1 President, AR Systems, Inc.	Mary Beth Smyth, RN C2 Newport Hospital Emergency Department
Alma Hardy, MS A3 Health Insurance Specialist/Rural Health Coordinator Medicare Provider Services CMS – Region 10	Steve Thompson, CPA B1 Partner, WIPFLI, LLP
Jeff Johnson, CPA B1 Partner, WIPFLI, LLP	Katharine Trumbull, RN, BSN, MAC B2 Samaritan Healthcare
Deanna Jones, RN, CRNC C2 Cardiac Level 1 Coordinator, Sacred Heart Medical Center	Charles Wells, Jr. A1 President, Healthcare Financial Advisors, Inc.
Anmarie Keck, RN, CEN C2 Cardiac Level 1 Coordinator, Deaconess Medical Center	John White, MHA B2 President and CEO, Grant County Public Hospital District #1
Cameron Marlowe, MBA C1 CFO, Bear Lake Memorial Hospital	Marya Zilberberg, MD A2 School of Public Health & Health Sciences, University of Massachusetts

CONFERENCE INFORMATION

7TH NW REGIONAL CRITICAL ACCESS HOSPITAL CONFERENCE MARCH 18, 2009

Join your Critical Access Hospital colleagues from around the Northwest at this one-day conference designed specifically for CAH administrators, staff, clinicians and board members. Come learn, share, plan, and maximize the opportunities offered through the CAH designation as experts present on quality/performance improvement, finance, patient safety, CMS, the federal update and more.

22ND NW REGIONAL RURAL HEALTH CONFERENCE MARCH 19-20, 2009

The Northwest Regional Rural Health Conference—incorporating Washington, Oregon, Idaho, Montana, and Alaska—strives to stay abreast of the current policy and regulatory developments at the federal, regional, state, and local levels that impact healthcare delivery. The focus of this year's conference is the positive force of preparation, planning, and action for the creation of a thriving rural workforce, health system, and community. This conference is the largest rural health conference in the region and draws more than 300 participants consisting of rural health advocates, administrators, commissioners, policy makers and professionals.

CONFERENCE SPONSORS

Gold:



Silver: Dougherty Mortgage LLC / The Neenan Company
Qualis Health

Bronze: FinCor Solutions / Washington Casualty Company
GCI ConnectMD
Parker Smith Feek

CONTINUING EDUCATION CREDITS

A certificate of attendance will be provided to all participants, which can be used to claim continuing education credits from professional associations and state licensing boards.

EXHIBIT HALL

The exhibit hall offers participants the opportunity to meet a wide variety of vendors of health care industry products and services. Breaks are held in the exhibit area to facilitate easy conversation and a relaxed atmosphere for visiting with sponsors and friends.

LOCATION & HOTEL INFORMATION

Convention hotel room rates have been arranged and are guaranteed through Friday, March 20, 2009. Special room rates are available for conference attendees, but they are limited, so early registration is recommended. Call **1-800-733-5466** to reserve a room. Reference the CAH and/or Rural Health Conference to obtain these special rates below (plus applicable tax) by February 18, 2009.

RED LION HOTEL AT THE PARK

303 W. North River Drive, Spokane, WA
\$95 Single Occupancy
\$105 Double, Triple, or Quad Occupancy

PARKING

Complimentary parking for conference guests is available on the hotel grounds and valet service is provided for a small daily fee. Additional overflow parking is available across the street in a public parking area for a nominal fee.

FOR MORE INFORMATION:

Registration for both conferences: www.ahec.spokane.wsu.edu
E-mail: ahec@wsu.edu
Phone: 509.358.7640 or 800.279.0705
Fax: 509.358.7647

**22nd NW Regional Rural Health Conference
March 19-20, 2009 Conference Schedule**

Wednesday, March 18, 2009

5:00 –6:30 PM JOINT RECEPTION WITH THE CRITICAL ACCESS HOSPITAL CONFERENCE

Thursday, March 19, 2009

7:00-8:00 AM CONTINENTAL BREAKFAST & REGISTRATION

8:00-8:30 AM WELCOME & INTRODUCTIONS

8:30-9:30 AM **OPENING PLENARY SESSION - NW Health Leaders Panel:** Beth Landon (AK), Ted Epperly, MD (ID), Paul McGinnis (OR), Kristin Juliar (MT), Mary Looker (WA)

9:30-10:00 AM EXHIBITS & REFRESHMENT BREAK

10:00-10:55 AM	SESSION A1 The Aging of the Rural Generalist Physician Workforce: Are Some Areas Affected More than Others?	SESSION A2 Patient Centered Medical Home in the Information Age	SESSION A3 Rural Outreach Nursing Education	SESSION A4 Systems Approach to Improved Stroke Care
	Key Policy Issues for Rural Health Research: Provide Input to the WWAMI Rural Health Research Center			

11:05 AM-NOON	SESSION B1 The Primary Care Workforce in WY: Gaps and Options for Improvement	SESSION B2 Health Home: An Integrated Approach to Rural Health Care Delivery	SESSION B3 Montana TRUST: A New Rural and Underserved Pathway for Medical Student Training	SESSION B4 Blending a Community Health Development Process with Community-based Participatory Research
	Efforts by the University of Washington and Its Community Partners to Expand and Strengthen the Rural Health Workforce Pipeline			

12:10-2:00 PM **WRHA AWARDS LUNCHEON** - Mary C. Selecky, WA State Secretary of Health
Recruitment in the 21st Century: It Doesn't Matter What We Call this Session Because Y'all Have to Eat Lunch Anyway
Scott Ekblad, Oregon Office of Rural Health

2:10-3:05 PM	SESSION C1 Using Non-traditional Partners to Build a Community Dental Clinic: The Story of How a Small, Rural Community Achieved Their Dream	SESSION C2 Alaska Home Telehealth Monitoring Project	SESSION C3 Apgar Tool for Recruiting & Retaining Rural Family Medicine Physicians	SESSION C4 Partnerships Bring CDSMP (Chronic Disease Self Management Program) to Disparate and Rural Populations

3:05-3:45 PM EXHIBITS & REFRESHMENT BREAK

3:45-4:40 PM	SESSION D1 Using Lean Tools to Improve Quality and Reduce Costs in Hospital-Owned Clinics	SESSION D2 Nurturing the Planted Seeds: NRHA and Your Role	SESSION D3 A Regional Approach to Enhancing the EMS Workforce in Rural Areas	SESSION D4 Hip Hop to Health in Okanogan County

4:45-6:00 PM WRHA GENERAL MEETING

6:00 PM Networking Dinner – Check box on registration form if interested

Friday, March 20, 2009

6:20-7:15 AM Registration Lobby FUN WALK/RUN

7:45-8:45 AM **REGISTRATION & BREAKFAST - ROUND TABLES & NETWORKING**
 R1: Cancer Screening in Washington State: Does Location Matter? – Zeynep Shorter
 R2: Building Bridges – A Journey Towards Cultural Understanding – Nancy Nash-Mendez
 R3: Mind-Body Connections to Nature to Reduce Stress in Healthcare Workers – Cathi Lamoreux & Anne Hananbarg
 R4: The Impact of Rural Diabetes Community-Based Screenings on Changes in Health Behavior – Jennifer Polello, Lisa Woodard, Doug Weeks
 R5: Island Co. Transportation Tour: New Strategy for Interacting With and Influencing Policy Makers – Carrie McLachlan
 R6: Reducing Tobacco Burden Among Low Socio-Economic Populations – David Harrelson
 R7: Quality Improvement: Details of the Medical Home Collaborative – Francisco Arias-Reyes
 R8: Centers of Occupational Health & Education – Susan Campbell, Daniel Hansen

8:45-10:30 AM **OPENING PLENARY SESSION**
The Quest for Vision – Carl Hammerschlag, MD, CPAE

10:35-10:55 AM BREAK (NO EXHIBITS)

10:55-11:50 AM	SESSION E1 Planting the Seeds to Lifetime Wellness: Senior Fall Prevention	SESSION E2 Changing Pesticide Use in Orchards: Implications for Workplace Safety & Health	SESSION E3 Serving Rural Veterans and Their Families	SESSION E4 Inspiring Wellness through Grass Root Efforts

12:00 PM CONFERENCE ADJOURNS

12:15-4:00 PM WRHA BOARD OF DIRECTORS MEETING

NW REGIONAL RURAL HEALTH CONFERENCE SPEAKER LIST

Lourdes Alvarado-Ramos, MHA E3 Deputy Director, Department of Veterans Affairs	
Mark Anaruk, M.Ed. C2 Program Manager, Alaska Federal Health Care Partnership	
Ed Baker, PhD C3 Director, Center for Health Policy, Boise State University	
Charles Button, MBA E4 Chief Executive Officer, Dayton General Hospital	
Chara Chamie A4 Network Coordinator, Northwest Regional Stroke Network, Washington State Department of Health	
Andrew Craigie, MPA B2 CEO, Garfield County Hospital	
Jim Davis, MD B1 Chair, Department of Family Medicine, University of Washington	
Mark Doescher, MD, MSPH A1 Director, WWAMI Rural Health Research Center, University of Washington	
Paula Dowdle, MHA D1 COO, Jefferson Healthcare	
Scott Ekblad Luncheon Plenary Director, Oregon Office of Rural Health, Oregon Health Sciences University	
Ted Epperly, MD Thursday Opening Plenary and A2 Program Director and CEO, Clinical Professor, UW School of Medicine President, American Academy of Family Physicians	
Jay Erickson, MD B3 Assistant Dean, Regional Affairs & Rural Health, WWAMI Clinical Coordinator for Montana Department of Family Medicine, University of Washington School of Medicine	
Carol Findley E1 Director, Kittitas County Retired and Senior Volunteer Program	
Candace Goehring, RN, MN C4 Clinical Effectiveness and Performance Improvement Unit Manager, Washington Department of Social and Health Services	
Geary Greenleaf, PhD A3 Dean, Health, Natural Sciences, Education & Public Services, Lower Columbia College	
Kathryn Guttromson, BA D4 Freelance Interpreter/Translator and Instructor	
Carl Hammerschlag, MD, CPAE Friday Opening Plenary The Speaker Management Company	
Kristin Juliar Thursday Opening Plenary Director, Montana AHEC & Office of Rural Health, Montana State University	

Kimberley Klint, PhD C1 Executive Director, Mason Matters	
Helen Kuebel, RN, MSN A3 Director of Nursing Programs, Lower Columbia College	
Beth Landon, MBA, MHA Thursday Opening Plenary and D2 President, National Rural Health Association; Director, Alaska Center for Rural Health-AHEC	
Nadine Lehrer E2 Assessment Specialist, Tree Fruit Research & Extension Center, Washington State University	
Mary Looker Thursday Opening Plenary CEO, Washington Association of Community & Migrant Health Centers	
Jody Martin, RD E4 Dietitian/Wellness Coordinator, Columbia County Public Health District	
Paul McGinnis, MPA Thursday Opening Plenary and B4 Director, Community Health, Quality & Practice Development, Oregon Rural Practice-based Research Network	
Nancy Nash-Mendez, M.Ed. D4 Cultural Resource Manager, Mid-Valley Hospital	
John Nowak D1 Performance Improvement Officer, Jefferson Healthcare	
Ron O'Halloran, MBA A3 Administrator, Ferry County Memorial Hospital	
Joan Pfeiffer, RD, CD, IBCLC D4 Public Health Nutritionist, Lactation Consultant, Okanogan County Public Health	
Barbara Rasmussen, MPH C4 Planner, Olympic Area Agency on Aging	
Brian Ropp E1 Executive Director, Kittitas County Retired and Senior Volunteer Program	
David Schmitz, MD, FAAFP C3 Assoc. Director, Rural Family Medicine, Family Residency of Idaho	
Wendy Shultis, PhD A4 Epidemiologist, Chronic Disease Prevention Unit, WA State Department of Health	
Susan Skillman, MS B1 Deputy Director, Center for Health Workforce Studies and Rural Health Research Center, University of Washington	
Carolyn Stovall, BS, Ed, EMT-P D3 Professional Education Coordinator – EMS, Inland Northwest Health Services	
Tarik Thomas C2 Home Telehealth Monitoring Technician, Alaska Federal Health Care Partnership	
Grace Yelland, MD D4 Physician, Family Health Centers	

READ SESSION DESCRIPTIONS AT www.ahec.spokane.wsu.edu

DISCOUNT OFFERED!

A special discounted rate of \$210 is extended to current members of state Rural Health Associations in WA, OR, ID and MT with registration postmarked by **February 20** for the NW Regional Rural Health Conference.

THURSDAY NETWORKING DINNER

Go out on the town and network with your Northwest rural health colleagues! Gather in the hotel lobby at 6 p.m. WRHA representatives will each take a small group to an area restaurant. This is a no-host function. Simply check the box on the lower right hand corner of the registration form to indicate your interest.

WA RURAL HEALTH ASSOCIATION

Annual General Meeting:

Thursday, March 19th from 4:45 to 6:00 p.m.
The meeting will include election of new board members.

Annual WRHA Award Presentations:

During Thursday luncheon from Noon to 2:00 p.m.

Board of Directors Meeting:

Friday, March 20th from 12:15 to 4:00 p.m.

Contact **Gary Smith** at wrha@wsu.edu, (509) 358-7785 or (800) 369-0975 or check the WRHA web site at www.wrha.com for more information.

REGISTER 3 WAYS! YOUR CHOICE!

1. Online at www.ahec.spokane.wsu.edu
2. Mail this form to the address below.
3. Fax this form to 509.358.7647

Fee: The registration fee includes the cost of all conference materials, lunch, continental breakfasts, and all refreshment breaks.

Cancellation: Full refund (less \$50 administrative fee) if request is received in writing by March 6, 2009. There are no refunds after that date, however substitutions are welcome.

CONFERENCE REGISTRATION FEES

- NW Regional CAH Conference \$60
- NW Regional Rural Health Conference Registration Fees,
Please Check One (RHA = Rural Health Association)**
- RHA Member registration postmarked by Feb 20 \$210
(and all Alaska attendees)
- General registration rate \$245
(and state association after Feb. 20)
- Full-time student rate \$125
- One day only registration - circle one: **Thur** **Fri** \$125

TOTAL ENCLOSED \$ _____

SCHOLARSHIPS AVAILABLE FOR NW REGIONAL RURAL HEALTH CONFERENCE

Indicate interest by February 20th!

Student Scholarships:

A limited number of student scholarships will be awarded by lottery for the Rural Health Conference, with a reduced fee of \$50. Please complete and return this form with the \$50 fee and indicate that you are a full-time student interested in receiving a scholarship by February 20, 2009. On the registration form, list the school you attend next to Organization. Recipients will be notified the week of February 23. Please indicate how the remaining \$75 full-time student registration will be paid in the event your name is not drawn for the scholarship.

Professional Scholarship:

One professional scholarship to the Rural Health Conference will be awarded by lottery. Please complete and return this form by February 20, 2009 indicating your interest in the professional scholarship. Recipients will be notified the week of February 23. Please indicate how the registration will be paid in the event your name is not drawn for the scholarship.

FOR MORE INFORMATION

Phone: 509.358.7640 or 800.279.0705

Fax: 509.358.7647

Email: ahec@wsu.edu

www.ahec.spokane.wsu.edu

For Additional Program Information or to Register Online go to www.ahec.spokane.wsu.edu

Special Arrangements: Special arrangements can be made with at least two weeks notice in advance of the conference date.

CONFERENCE PAYMENT, *Applies to both conferences*

- Check attached (payable to Washington Rural Health Association)

check # _____

- Purchase Order (number required) PO# _____

Credit card: MC VISA Security Code _____

Card # _____ Exp date _____

Cardholder's name _____

Cardholder's signature _____

**If mailing registration and check payment
(payable to Washington Rural Health Association),
please address to:**

Area Health Education Center of E. WA, WSU Extension
PO Box 1495
Spokane WA 99210-1495

REGISTRANT INFORMATION

Please use separate form for each attendee

Name & Degree/Credentials _____

Title _____

Organization _____

Mailing Address _____

City _____ State _____ Zip _____

Phone _____

Fax _____

Email of attendee _____

(Registration confirmation will be sent to the email address, if provided)

Email of contact _____

(If different than above)

RHA member from which state: ID MT OR WA

Billing address (if different)

Street or PO Box _____

City _____ State _____ Zip _____

Please tell us if you:

- Plan to attend Wednesday's reception
- Attending NW Regional Rural Health Conference for the first time
- Request a vegetarian meal for lunch
- Will attend the WRHA Awards Luncheon Thursday
- Will **not** attend the WRHA Awards Luncheon Thursday
- Want to sign up for Thursday's Networking Dinner
- Will participate in the Fun Walk/Run Thursday morning, 6:20 a.m.
- Opt Out for inclusion of attendee information on roster for conference syllabus

Join Us March 18-20, 2009

7th NW Regional Critical Access Hospital Conference

“Looking Forward:
Challenges in Quality, Safety, and Facilities”

March 18, 2009



22nd NW Regional Rural Health Conference


“Planting the Seeds:
Transforming Rural Health Through
Local Programs and Strategies”

March 19-20, 2009

Red Lion Hotel at the Park • Spokane, Washington

**Early Registration Discount!
Register Now!**

PRESORT STD
U.S. Postage
PAID
Spokane, WA
Permit No. 4

WASHINGTON STATE UNIVERSITY
 EXTENSION
Area Health Education Center of E. WA
PO Box 1495
Spokane WA 99210-1495
Address Service Requested